



United States Department of State

*Office of Foreign Missions  
Washington, D.C. 20520*

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## NOTICE

### **eGovernment System Outage & Upgrades**

In order to allow for the deployment of a new and significantly enhanced program, the Office of Foreign Missions' (OFM) eGovernment System will be unavailable during the days of Wednesday, August 10 through Sunday, August 14, 2016.

During the period outlined above, missions will be **unable** to take the following actions:

- submit any new requests or applications;
- resubmit any requests or applications that had been previously returned to the mission; or
- review the status of any previously submitted requests or applications.

The new e-Government System will closely resemble the current interface in [its](#) usability and design. However, the new system will be more robust, possess an improved look and feel, and be built on a modern software platform.

Under the new system, our goal is that all requests and applications remain intuitive and straight forward. Further, the new eGovernment System will include the latest internet/web security standards. All eGovernment account holders will be able to use the web browser of their choice to access eGov.

We apologize in advance for any inconveniences that arise as a result of this temporary closure of the e-Government System.

Questions concerning this matter may be sent to [OFMHelpDesk@state.gov](mailto:OFMHelpDesk@state.gov).